

ALMAWAVE PRESENTS ITS SECOND SUSTAINABILITY REPORT

Company increases from 8 to 12 the number of United Nations' Sustainable Development Goals (SDGs) which is contributing.

CEO Valeria Sandei: "Sustainability is an ever-increasing core aspect of our Group's operations, with our business model and AI solutions enabling businesses and PA's to streamline practices and the achievement of goals"

Rome, September 15, 2022 - The Board of Directors of Almawave, an Italian enterprise listed on the Euronext Growth Milan market (Ticker: AIW) and an Artificial Intelligence (AI), natural language analysis and Big Data services leader, has approved the Group's new Sustainability Report.

The report addresses all company stakeholders, presenting Almawave's strategic and operational developments in 2021 in terms of the United Nations' 2030 Agenda for *Sustainable Development* goals. Technology, and Artificial Intelligence specifically, play a particularly strategic role in this complex area.

"Sustainability is increasingly a core aspect of our Group's operations, not only in view of our business model that sets us apart, but also as our Artificial Intelligence solutions enabling businesses and institutions to become ever-more sustainable entities and organisations by making practices and goals more efficient. Our teams have been developing for some time an approach that can contribute concretely to this objective and thus to the achievement of the Sustainable Development Goals (SDGs) on the one hand and, in service of our country, to a range of missions of the National Recovery and Resilience Plan (PNRR) on the other" underlines Valeria Sandei, Almawave's CEO.

Almawave's Sustainability Report, certified by KPMG and now in its second edition, comprises four main topic areas: *Governance, Responsible Digital Transition, People and Environment.* These are analysed broadly, with the most relevant sustainability impacts identified, measured and monitored in these areas, both for the company and for its stakeholders.

The document also highlights how - through the company objective of delivering and accelerating the tangible benefits of the digital transition for people's daily lives - Almawave is able to contribute to a growing number of the Sustainable Development Goals (SDGs) identified by the United Nations. In just a few months, the company has increased the number of goals it contributes to from 8 to 12 (out of a total of 17).





"Our trajectory is strongly driven by the PNRR, benefitting the community and future generations," adds Sandei, "Almawave is at the forefront of tapping into the development opportunities of the Plan, providing its technologies and expertise, for a responsible digital transformation: many of our clients have already been involved in multiple PNRR projects in various sectors - and we are just at the beginning."

The company has long offered platforms and services with the key objective of generating sustainable development. All the company's operations - now further strengthened by the entry of The Data Appeal Company and Sis.Ter - Sistemi Territoriali into the company's scope in the first half of 2022 - match this vision. Two enterprises specialising in advanced technology services, whose platforms are already applied to projects seeking to improve community welfare, optimise gas and water consumption, support digital inclusion and make the digital transition tangible and responsible.

The impact on environmental and social sustainability, in addition to the focus on governance, which have been key priorities of the services offered by Almawave since its founding, as well as the parent company Almaviva, have therefore been further strengthened by the recent acquisitions.

The major recruitment plan launched by the company in 2021, resulting in a 30% increase in the headcount over 2020 - from 218 to 286 (as of June 2022, the number of total Group personnel has risen to 377) - reflects the need to constantly improve the level of expertise in support of the business's development.

We highlight that Almawave in the first half of 2022 obtained three separate certifications from third-party bodies related to key issues in sustainability. These specifically cover the areas of privacy (ISO 27001 - Information Security Management System, SGSI), corporate social responsibility (Standard Social Accountability 8000, SA8000) and cybersecurity (STAR of the Cloud Security Alliance, CSA).

The document was drawn up according to the highest accredited standards, the GRI (Global Reporting Initiative), to facilitate understanding according to a metric adopted by the majority of enterprises and for comparability with other Information Technology players.

For further details on the Almawave Group's results and activities, the full **Sustainability Report 2021** may be downloaded at the link: <u>Almawave | Sustainability</u>





Almawave profile

Almawave S.p.A., an Almaviva Group company, is a leading Italian Artificial Intelligence and written and spoken natural language processing leader. Almawave leverages cutting-edge proprietary technologies and applied services to deliver upon the potential of AI as enterprises and the public sector evolve digitally. An international focus is provided by Almawave do Brasil, Almawave USA and PerVoice. The Group has dedicated technology laboratories and over 350 professionals with significant expertise of enabling technologies and the main frameworks - Big Data, Data Science, Machine Learning, AI Architecture and Integration - in addition to broad business process knowledge. Almawave's technological asset base, conceived and built as a model of natural experience in the interaction between man and machine, can interpret text and voice in over 30 languages, interacting in multi-channel mode, analysing data and information with a view to knowledge development and automation. The company has a customer base of over 250, with thousands of final users of its platforms. Two new companies were added to the Group scope: The Data Appeal Company, operating with an AI-based product in the world of location intelligence for the Tourism, Fintech and Retail and Spatial Systems sectors, offering decision support system solutions, Geo spacial analytics and Big Data expertise in the Utilities and Government sectors <u>www.almawave.it</u>

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